



STORM CENTRAL GUIDE

YOUR UTILITIES BEFORE, DURING AND AFTER A SEVERE STORM

BEFORE THE STORM

PREPARE

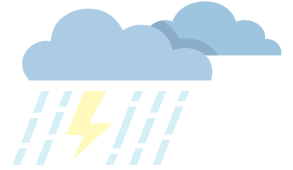
- Trim trees that may threaten your home's electric lines.
- Make plans to evacuate before a major storm if you need medically essential electric service.
- Contact Alachua County Emergency Management at (352) 264-6500 for special needs evacuation information. Special needs forms must be filed prior to an approaching storm.

IMMEDIATELY BEFORE

- Turn off or disconnect all outside electric appliances.
- Leave gas services on at the meter.
- Store an adequate supply of drinking water and non-perishable food for your family.
- If evacuating, turn off the main switch in your circuit breaker panel. Don't remove your electric meter or turn off your gas meter.

PORTABLE GENERATOR SAFETY

- Place your generator outside of your house, away from the eaves, in a well-ventilated area to avoid carbon-monoxide poisoning.
- Before using a portable electric generator, read the operating instructions carefully.
- Appliances should be plugged directly into a generator, using properly rated/sized extension cords if necessary.
- Hooking the generator to your household electric system is extremely dangerous for you, your neighbors, utility workers and the public, unless done properly and according to code by a qualified electrician.



CUT HERE ▼



After a storm, **GRU's first priorities for service restoration** include hospitals, law enforcement, fire stations, power plants, water plants, wastewater plants and lift stations. Our crews then work to fix problems that will benefit the most people in the shortest amount of time. When necessary, GRU will announce precautionary boil water notices and/or locations of public water stations through all media outlets.

NUMBERS TO KNOW

**Power Outages, Emergencies
and Downed Power Lines**
(352) 334-2871

**Water and Wastewater
Service Emergencies**
(352) 334-2711

**Internet Help Desk for
GATOR NET and GRU.net**
(352) 334-3000

**Natural Gas Service
Emergencies**
(352) 334-2550 or 911

GRU Customer Service
(352) 334-3434



@GRUStormCentral

STORM CENTRAL GUIDE

GRU works hard to provide you with reliable and safe services, and we are prepared to respond in the event our community experiences an active storm season.

DURING THE STORM



If your electric, water or natural gas equipment is damaged or experiences interrupted service, use the guidelines below for the best plans of action.

- If your power goes out, call us at **(352) 334-2871**. Do not hang up until you have provided all the requested information.
- If you smell natural gas (rotten egg smell), alert others, leave the area immediately, and call **911** from outside.

CUT HERE ▼

AFTER THE STORM



Report unsafe conditions, such as downed power lines, by calling **(352) 334-2871**.

- Stay away from all downed wires and avoid all standing water as it may be contaminated or energized by a downed power line.
- If you see a broken pipe with running water, avoid contact with the water and report it to GRU at **(352) 334-2711**.
- Refer to the "Numbers to Know" section for all important numbers. Immediately report any power outages or downed wires.

HURRICANE SUPPLY CHECKLIST



Prepare for being without electricity for at least two weeks

Essentials

- Battery-operated radio or television
- Flashlight
- Extra batteries
- Lighters/matches

Water

- Water for cooking and sanitation (7 gallons of water per person is recommended)

Food

- Ice chest and bags of ice for food storage
- Two-week supply of non-perishable food that requires no refrigeration or preparation and little or no water

First Aid Kit

- Non-prescription medications, such as aspirin
- Essential prescription medications
- Band-aids, moist towelettes and antibacterial medications
- Insect repellent

Important Papers

- Map/directions to shelter locations
- Emergency telephone numbers
- Identification, such as passports, drivers' licenses and Social Security cards
- Family records such as birth, death and marriage certificates
- Insurance policies, contracts, deeds and wills
- Inventory of valuable household items, including photos and purchase receipts

- Medical immunization records
- Pet vaccination records
- Family photos

Additional Supplies and Tools

- Baby food, diapers and formula
- Pet food and leash
- Cleaning and sanitation supplies, such as broom, mop, napkins, rags, plastic trash bags
- Disposable eating utensils
- Can opener
- Fire extinguisher
- Waterproof tarp (to cover roof or windows if damaged)
- Sleeping bags
- Toiletries
- Camera to document any damage properly